JOB DESCRIPTION - ORACLE DBA

IS THIS YOU?

You love technology and are an organized, detail-oriented, energetic person with strong background in enterprise **databases** and **systems**.

You would like to work at one of the leading database and systems support companies doing leading edge administration and development work around Oracle and SQL Server databases on Linux / Windows and Solaris platforms. You're self-motivated AND willing to learn.

If you answered yes, then we have a position just for YOU!

About Distributed Technology Associates India Pvt. Ltd.

Distributed Technology Associates, Inc. (DTA) is a Database and Systems Services Provider (DSSP) company providing database and systems support to large and small businesses. Based out of Boxborough, MA (USA), DTA provides services to clients in North and South America, Europe and India.

DTA India Pvt. Ltd. is a wholly owned subsidiary of DTA, Inc. (USA).

Our Remote Database and Systems Administration Services along with our Consulting Services are for Oracle and SQL Server databases; and for Linux, Solaris and Windows platforms. Additionally, we provide our clients with short-term database / systems consulting services for these platforms and also long-term database / systems support on these platforms.

For detailed information about our company, please visit our website at http://www.dtainc.in

Job Summary

We are looking for an **Oracle DBA** for our India based Managed Services team based in Delhi-NCR. If you are looking for challenge and variety in database administration work you will find plenty of it at DTA. We specialize in Oracle and SQL Server database and data warehouse related administration work and have been at it for 20 years.

As a member of the DTA India Database Support Team, you will provide technical assistance to users experiencing difficulties with their databases, and/or their systems. This position involves tasks that database administrators typically do to resolve the clients' technical issues with databases. This position requires excellent communication and technical skills and involves being knowledgeable of the overall Oracle database environment.

The database and systems support will be provided **remotely by E-Mail and/or by phone** to the clients. There is no travel involved to client sites as most of the clients are based in USA.

Responsibilities Overview

- Support the Managed Services team in USA during their off hours to provide technical database support for the Oracle databases and the Linux / Solaris / Windows Operating System.
- Utilize the proprietary company software to monitor the databases of our clients. This includes monitoring of the hardware, the Linux/Solaris/Windows operating system, and Oracle databases.
- Building, Installing and Maintaining database environments
- Utilize the proprietary company software to resolve technical support requests from clients.
- Build and maintain the operations binders for Remote Services clients.
- Provide on-demand database support to Remote Services clients.
- Provide development support for on-going projects to Consulting Services clients.
- Provide assistance in building/improving internal kits and systems for database and systems administration.

Routine Tasks Overview

- Work with database development and database administration teams to assist with client projects, support tickets and various tasks.
- Interface directly with clients to understand business needs and translate into technical requirements.
- Build, implement and manage project plans for development projects for databases and data warehouses including status updates for project deliverables to clients and internal management.
- Implement operational support for database applications by automating routine maintenance tasks.
- Review database reports and alerts with team members and provide guidance on their resolution.
- Build operations documents (cookbooks) of database administration tasks for team members.
- Perform database administration tasks when requested on behalf of clients or for DTA.
- Participate in on-call rotation for Remote DBA support.
- Use our Ticketing System to track/manage/fix open issues/requests on managed databases.
- Manage Service Requests with Oracle (provide assistance to other team members as needed).

Job Requirements and Qualifications

- Bachelor's degree in Computer Science with a background in math will be a plus.
- Must have 8+ years database administration work experience including working with data warehouses.
- **Extensive experience working with Oracle 10g. Experience with Oracle 11g, 12c will be a plus.**
- Prior work experience in USA or Europe is highly desirable.
- Strong understanding of RDBMS concepts and fundamentals is required.
- Must have solid experience with the following Oracle Database Administration Technologies: Installation, Patch sets, RMAN, Oracle Enterprise Manager, AWR / ASH / ADDM Reports, Partitioning,
- Experience with Oracle Grid Control, RAC, Data Guard and Golden Gate will be a plus.
- Oracle Certified Professional (OCP) DBA certification in 10g or 11g is required.
- Performance Tuning and Troubleshooting skills is required.
- Experience with Microsoft SQL Server will be a plus.
- Must be proficient in the use of Microsoft Office Applications (Outlook / Word / Excel).
- Candidate needs to be detail-oriented, work well with other team members, have **excellent communication** skills, and thrive in a fast paced, high-energy, multi-tasking environment.

Compensation

DTA India offers a competitive salary commensurate with experience. The benefits include bonus, health insurance, term insurance and generous package of leaves.

Work Hours

This is a Full Time position and the work is primarily during the hours 9AM – 7PM IST but from time to time will involve evenings and weekend work.

Work Location: Delhi-NCR area

To Apply

If you would like to be considered for this position please forward your CV, salary requirements and a cover letter to: jobs@dtainc.in